



## *invision at your service*

### ● **Improve Customer Satisfaction**

The break-fix service model leads to frustrated clients. Be proactive with your customer service.

### ● **Create Recurring Revenue**

The industry business model is shifting. New sources of revenue will ensure the success of your business.

### ● **Increase Productivity**

Remote maintenance reduces scheduling hassles and truck rolls. ihiji streamlines your business.

### ● **Get On-Board Today**

Contact your sales representative and start strengthening your business today.

## *ihiji invision™, the remote monitoring and support system that will change how you do business.*

invision is a cloud-based web solution that provides a secure gateway for dealers to remotely monitor, service, and maintain all aspects of each client's in-home electronic systems. invision is the only monitoring and remote support solution built exclusively for the custom electronic systems industry, making it easy for all dealers to implement and use.

The invision solution continuously monitors each client's system, detecting minor issues and potentially critical errors. With our recent support from Crestron, Control4, AMX, and a number of other manufacturers, invision actively manages a wide variety of products, including entertainment, network, HVAC, and

lighting systems. Offering dealers the ability to fix their clients home electronic systems before clients even know a problem exists will improve customer satisfaction.

invision will also change how the home automation dealer does business. By identifying and understanding the problem as soon as it arises, a dealer can save time and money on truck rolls. With our reboot option, dealers can quickly and remotely fix common problems in a matter of seconds! Dealers can also increase their bottom line by offering the invision solution as part of an attractive service plan to increase their recurring revenue and decrease service costs.

